Hosting a program orientation provides an enormous opportunity for student success. Orientations create consistency and set students up for success helping develop a sense of belonging. At Indiana Online, Program Specialists host orientation opportunities at the start of each session to share program expectations, provide strategies for successful online learning, and answer questions before starting a course.

**Example from Indiana Online**

Access the Indiana Online presentation to learn more about how Indiana Online structures orientations.
HELPFUL HINTS for putting standard into practice

- Identify common questions that students may have when beginning and navigating a course. Provide insight to your Student Information System (SIS) and Learning Management System (LMS) by providing answers to frequently asked questions.

- Plan a variety of dates and times at the start of each session. Offering orientation times throughout the day and evening allows for more families to attend.

- Provide support resources that can be used on demand following orientation.

- Develop an effective communication process to inform students of the orientation opportunities.

RESOURCES to support standard use (mostly practical)

- SIS Onboarding - This resource guides students through creating an account and managing courses along with how to regularly monitor progress in each course.

- LMS Onboarding - The information provided helps students navigate through their course and answers frequently asked questions.

- Tips for Success - Indiana Online developed this resource to provide expectations and suggestions for successful online learning.

- Student Handbooks - These student handbooks provide course expectations when enrolled with Indiana Online.

- Course Welcome Module - As an on demand resource for students, there is an asynchronous module in every course serving as an additional orientation platform. The Welcome Module includes resources to support students in using the SIS, explains how to submit assignments, and how to use video conferencing software if applicable.

Author/Organization Bio

Indiana Online, a department of CIESC, is an accredited online education platform that provides innovative courses while promoting the advancement of learning throughout the state of Indiana. The high-tech environment provides frequent, personalized contact between a highly qualified, licensed teacher and each student. Our courses offer academic challenges for each student using a variety of teaching strategies to motivate each student to successfully master standards.

Check out the NSQ Professional Learning Portal and NSQ Website for more resources at www.NSQOL.org.